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# PAY IT FORWARD

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## RECOGNITIONS



OCTOBER 2024

# STASIA MURGUIA

I would like to recognize her for being aware of a client that she was not billing for health. Anastasia noticed that the client was not herself and seemed to be having an emergency health issue and called 911. Anastasia also filled me in when I got on shift at 2:45pm to keep an eye on said client due to health reasons & did a great job at updating me on the emergency visit earlier that day. Thanks to her, I was able to catch sooner another episode of the client having a health related episode that required another emergency room visit and finally a diagnosis.

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# ANDREA MARCHAND

I really appreciate how Andrea is such a great team player and ready to jump in whenever she is needed. We had an interview show up 3 hours early today and no one was available to interview them. Andrea and Crystal jumped right in to make sure they were able to be interviewed right away. It's great to be part of a team that works together so well!

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# CRYSTAL SLABAUGH

I really appreciate how Crystal is such a great team player and ready to jump in whenever she is needed. We had an interview show up 3 hours early today and no one was available to interview them. Andrea and Crystal jumped right in to make sure they were able to be interviewed right away. It's great to be part of a team that works together so well!

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# JONATHAN SCHULTZ

Going above and beyond in helping to improve the daily lives of the residents and improving every month in his duties

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# ANNE PULLING

I would like to thank Anne Pulling, on the behalf of Plaza, for coming out to do a Hoyer training on such short notice last week.

Here is feedback I received from Sarah Medlin, "All staff are far more knowledgeable about this type of Hoyer and where the slings should sit on a person. Everyone had to strap Anne into the sling and move her around in it and then they had to get strapped in and move around too. It was a really, really good training. I think it would definitely be beneficial for all day programs."

Anne, thank you for taking the time to teach our staff valuable direct care skills, it really does make a difference!

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